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## Houston collection agency takes over 15,000 SF call center

The Business Journal of Phoenix - 1:57 PM MST Wednesday, February 21, 2007 by [Cathy Luebke](#) The Business Journal  
A Houston collection agency has signed an agreement to take over the lease and acquire certain assets of an empty call center site in Phoenix.

Financial details of United Recovery Systems LP's deal with Chicago-based Merchants' Credit Guide Co. were not released, according to a spokeswoman from Kaulkin Ginsberg Co., which initiated this transaction and served as adviser to Merchants Credit Guide. Cost overruns opening the Phoenix center lead to Merchants' decision to continue focusing on its core business in Chicago, she said. United will be hiring staff for the facility, she added but could not provide details.

"We needed to locate a suitable group to take over this high-tech facility as soon as possible ... we were quickly able to locate many qualified parties, enabling MCGC to execute an agreement in less than a month," said Michael Lamm of Maryland-based Kaulkin Ginsberg.

The Phoenix call center, located south of Phoenix Sky Harbor International Airport, is about 15,000 square feet in size and has space for up to 150 call stations.

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