



Mike Ginsberg  
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Dear Mike,

On behalf of the Receivables Management Association of Canada I wanted to thank you for participating and presenting at our 2013 Conference. Your presentation on the US market was well received by the attendees of the conference. It was also good to get the chance to catch up with you again.

We were happy with the feedback that we received about the conference and the group of speakers that we had presenting. As part of that group of conference speakers, you helped us add value to those who attended and generate good discussion and dialogue about the receivables industry.

I hope to see you in 2014!

Thank you,

Jason Rolfe  
RMA Conference – Speaker Chair  
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